



Los Angeles County Office of Education
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Overcoming Misinterpretations and Implicit Bias in Cross-Cultural Communication

PRESENTER: Jason Harper, Harper Conflict Resolution

DATE: Thursday, October 22, 2020

TIME: 1:00pm – 3:00pm (Question & Answer Session)

LOCATION: Virtual

INTENDED AUDIENCE: General Education Administrators, Special Education Administrators, Program Specialists, Special Education Teachers, School Psychologists, and Related Service Providers.

OVERVIEW:

In education, we encounter a wide range of people with different cultures and norms. Even the most skilled and experienced professional will face new challenges in cross-cultural communication. Cultural differences in communication and implicit bias can lead to misinterpretations that fuel conflict. This interactive workshop will discuss communication methods through the lens of different cultural characteristics and the perils of implicit bias in the joint search of the best solution for the student.

LEARNING OBJECTIVES:

- Understand the effect of subjective thinking, including implicit bias and microaggressions.
- Identify different cultural dimensions such as individualist vs. collectivist mindsets, power distance, and uncertainty avoidance.
- Develop strategies to address the various cultural dimensions that lead to misinterpretations in the IEP process.

Please click here to [register](#)

Should you have any questions, please contact:
Analy Mendoza at 562-401-5737 or via email Mendoza_Analy@lacoed.edu

Registration Deadline: October 14, 2020